

Employee Assistance Program (EAP) Comparison

	ONLINE EAP	ENHANCED EAP SMALL GROUP		ENHANCED EAP LARGE GROUP	
Online Benefits		Telephonic Benefits & Online (1 Telephonic Visit) ¹	Face to Face Benefits & Online (3 Face to Face Visits)	Face to Face Benefits & Online (3 Face to Face Visits)	Face to Face Benefits & Online (6 Face to Face Visits)
GROUP SIZE & QUOTING					
STD & LTD Groups sized 10 through 199 <i>automatically included in quotes</i>		STD & LTD Groups sized 10 through 199 <i>quoted upon request</i>	STD & LTD Groups sized 10 through 199 <i>quoted upon request</i>	STD & LTD Groups size 200+ <i>automatically included in quotes</i>	STD & LTD Groups size 200+ <i>quoted upon request</i>
SERVICES					
Helpline LIVE, 24/7 Access to Services	—	√	√	√	√
Telephonic Screening, Consultation & Referral	—	√	√	√	√
Face to Face Visits	—	—	√ Up to 3 sessions	√ Up to 3 sessions	√ Up to 6 sessions
Online Health Risk Assessments	√	√	√	√	√
Account Management	—	—	—	√	√
Formal Management Referrals	—	—	—	√	√
DOT ² /SAP ³ Discounted Pricing Assessment and Case Management for DOT/SAP Cases	—	√	√	√	√
Legal Referrals	√ Online	√	√	√	√
Financial Referrals	√ Online	√	√	√	√
Online Will Preparation	√	√	√	√	√
Family Resources	√ Online	√ Online	√ Online	√ Online	√
Telephonic Mgmt Consultation	—	√	√	√	√
Quarterly Utilization Reports	—	—	—	√	√
Initial On-site Orientations	—	Fee for service	Fee for service	√ (2500+ lives)	√
On-site Training #Hours/Year	—	Fee for service	Fee for service	Fee for service	√
On-site Crisis Management Services (CMS)	—	Fee for service	Fee for service	Fee for service	√
Promotional Materials	Fee for service	Electronic only	Electronic only	√	√

¹ 1 hour telephone assessment and referral per issue with an EAP counselor

² Department of Transportation (DOT)

³ Substance Abuse Professional (SAP)